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	ID AND TOWNSEND	DAGOSTA, STEPHEN M		
TWO EMBARCADERO CENTER 8TH FLOOR SAN FRANCISCO, CA 94111-3834			ART UNIT	PAPER NUMBER
			2683	
			DATE MAILED: 08/04/2005	

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)				
Office Action Commence	10/684,686	YE ET AL.				
Office Action Summary	Examiner	Art Unit				
	Stephen M. D'Agosta	2683				
The MAILING DATE of this communication app Period for Reply	ears on the cover sheet with the c	orrespondence address				
A SHORTENED STATUTORY PERIOD FOR REPLY THE MAILING DATE OF THIS COMMUNICATION. - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication. - If the period for reply specified above is less than thirty (30) days, a reply if NO period for reply is specified above, the maximum statutory period w. - Failure to reply within the set or extended period for reply will, by statute, Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).	i6(a). In no event, however, may a reply be time within the statutory minimum of thirty (30) days ill apply and will expire SIX (6) MONTHS from cause the application to become ABANDONE	nely filed s will be considered timely. the mailing date of this communication. O (35 U.S.C. § 133).				
Status						
1) Responsive to communication(s) filed on	Responsive to communication(s) filed on					
2a) ☐ This action is FINAL . 2b) ☒ This						
3) Since this application is in condition for allowan	☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is					
closed in accordance with the practice under E	closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213.					
Disposition of Claims						
4) Claim(s) 1-29 is/are pending in the application.	☑ Claim(s) <u>1-29</u> is/are pending in the application.					
4a) Of the above claim(s) is/are withdraw	4a) Of the above claim(s) is/are withdrawn from consideration.					
5) Claim(s) is/are allowed.	Claim(s) is/are allowed.					
6)⊠ Claim(s) <u>1-29</u> is/are rejected.	Claim(s) <u>1-29</u> is/are rejected.					
	Claim(s) is/are objected to.					
8) Claim(s) are subject to restriction and/or	election requirement.					
Application Papers						
9)☐ The specification is objected to by the Examiner.						
10)⊠ The drawing(s) filed on 13 October 2003 is/are:	☑ The drawing(s) filed on <u>13 October 2003</u> is/are: a)⊠ accepted or b)□ objected to by the Examiner.					
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).						
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).						
11)☐ The oath or declaration is objected to by the Ex	aminer. Note the attached Office	Action or form PTO-152.				
Priority under 35 U.S.C. § 119						
 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) All b) Some * c) None of: 1. Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). 						
* See the attached detailed Office action for a list of the certified copies not received.						
Attachment(s)						
Notice of References Cited (PTO-892) Notice of Draftsperson's Patent Drawing Review (PTO-948)	4) 🔲 Interview Summary Paper No(s)/Mail Da					
3) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08) Paper No(s)/Mail Date		atent Application (PTO-152)				

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DETAILED ACTION

Claim Rejections - 35 USC § 103

The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

<u>Claims 1, 3-19 and 21-29</u> rejected under 35 U.S.C. 103(a) as being unpatentable over Fortman US6,594,349 and further in view of Tunnicliffe US6,055,240.

As per **claims 1, 13, 22 and 26,** Fortman teaches a method for sending a message to a recipient (title, abstract), the method comprising:

receiving a message (figure 1, figure 6, #6100, C2, L10-28. See C5, L35 to C6, L30),

determining a recipient for the message (figure 6, #6400-6500 teaches translating a received call/message into the recipient's format which inherently requires the server to determine who the recipient is);

wherein each device in the plurality of devices are associated with a device identifier and a communication type (figure 6, #6400-6600 teaches translating the received call/message into a format the recipient can receive and routing the call/message to the recipient which inherently requires identifying the recipient and a communication type)

determining a device in the plurality of devices in which to send the message based on the communication type associated with the device (figure 6, #6400-6600 teaches translating the received call/message into a format the recipient can receive and routing the call/message to the recipient which inherently requires identifying the recipient and a communication type. Also see C4, L30 to C5, L15 for translation); and

sending the message to the determined device at its device identifier (figure 6, #6600).

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But is silent on the recipient being associated with a plurality of devices AND determining a plurality of devices associated with the recipient.

Tunnicliffe teaches a message management system (title) which can translate caller messages into a format that can be received by a recipient (abstract, figures 1 and 3, and C4, L50 to C5, L38). Tunnicliffe also teaches the "system agent" being able to be programmed with (and or learn) preferences about the sender and receiver. He specifically states:

"information about the receiver's preferences, for example, who the receiver is, how they operate and what equipment they use. For example, the agent may have information that receiver Andrew prefers to read email messages at 9am each day and that he has no fax machine". (C6, L27-52, specifically L34-39)

The primary examiner interprets Tunnicliffe's teachings as reading on the recipient being associated with a plurality of devices (and being able to determine them) since he discloses that the system can identify one person (eg. Andrew) with more than one machine and how/when to send the message (eg. send email, don't send a fax). One skilled therefore realizes, if Andrew has a mobile phone, the system will send him a voice-type message after 9am. Other variations are certainly possible (eg. how/when to send to Andrew if he has email, voice, video, fax, chat, SMS, etc. capabilities).

It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that the recipient being associated with a plurality of devices AND determining a plurality of devices associated with the recipient, to provide means for optimally routing a message to a recipient who has multiple receive-devices at their disposal.

As per claim 3, Fortman teaches claim 1 but is silent on further comprising determining communication capabilities for devices in the plurality of devices, wherein determining the device comprises determining the device based on the communication capabilities for the plurality of devices.

Tunnicliffe teaches a message management system (title) which can translate caller messages into a format that can be received by a recipient (abstract, figures 1

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and 3, and C4, L50 to C5, L38). Tunnicliffe also teaches the "system agent" being able to be programmed with (and or learn) preferences about the sender and receiver. He specifically states:

"information about the receiver's preferences, for example, who the receiver is, how they operate and what equipment they use. For example, the agent may have information that receiver Andrew prefers to read email messages at 9am each day and that he has no fax machine". (C6, L27-52, specifically L34-39)

Hence the primary examiner interprets Tunnicliffe as inherently determining communication capabilities for the plurality of devices since it can learn/be programmed to understand/determine what communication capabilities the recipient has available.

It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that it determines communication capabilities for devices in the plurality of devices, wherein determining the device comprises determining the device based on the communication capabilities for the plurality of devices, to provide means for sending the message based on the communications capability of the recipient for optimal transmission.

As per **claim 4**, Fortman teaches claim 1 **but is silent on** further comprising determining one or more preferences associated with the recipient, wherein determining the device comprises determining the device based on the one or more preferences.

Tunnicliffe teaches a message management system (title) which can translate caller messages into a format that can be received by a recipient (abstract, figures 1 and 3, and C4, L50 to C5, L38). Tunnicliffe also teaches the "system agent" being able to be programmed with (and or learn) preferences about the sender and receiver. He specifically states:

"information about the receiver's preferences, for example, who the receiver is, how they operate and what equipment they use. For example, the agent may have information that receiver Andrew prefers to read email messages at 9am each day and that he has no fax machine". (C6, L27-52, specifically L34-39)

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It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that it determines one or more preferences associated with the recipient, wherein determining the device comprises determining the device based on the one or more preferences, to provide means for optimal transmission per the user's requirements.

As per **claim 5**, Fortman teaches claim 1 **but is silent on** further comprising determining presence information for devices in the plurality of devices associated with the user, wherein determining the device comprises determining the device based on the presence information.

Tunnicliffe teaches a message management system (title) which can translate caller messages into a format that can be received by a recipient (abstract, figures 1 and 3, and C4, L50 to C5, L38). Tunnicliffe also teaches the "system agent" being able to be programmed with (and or learn) preferences about the sender and receiver. He specifically states:

"the preference mode of the subscriber operation (for example, this can be voice, text or whatever mode is preferred at a certain time and situation, such as driving to work from 8:30-9am)

"information about the receiver's preferences, for example, who the receiver is, how they operate and what equipment they use. For example, the agent may have information that receiver Andrew prefers to read email messages at 9am each day and that he has no fax machine". (C6, L27-52, specifically L30-39).

The primary examiner interprets Tunnicliffe's "preferences" as allowing the system to understand where the user is at different times of the day (eg. from 8:30-9am, the sender is driving to work and probably using a cell phone WHILE Andrew prefers to be at his desk at 9am to receive emails).

The primary examiner takes **Official Notice** that location determination of mobile users/devices is well known in the art and would be used to provide optimal delivery transmission to a person.

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It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that it determines presence information for devices in the plurality of devices associated with the user, wherein determining the device comprises determining the device based on the presence information, to provide means for routing to devices based on user location.

As per **claim 6**, Fortman teaches claim 5 **but is silent on** wherein the device is determined based on presence information that indicates the device is active.

Tunnicliffe teaches a message management system (title) which can translate caller messages into a format that can be received by a recipient (abstract, figures 1 and 3, and C4, L50 to C5, L38). Tunnicliffe also teaches the "system agent" being able to be programmed with (and or learn) preferences about the sender and receiver. He specifically states:

"the preference mode of the subscriber operation (for example, this can be voice, text or whatever mode is preferred at a certain time and situation, such as driving to work from 8:30-9am)

"information about the receiver's preferences, for example, who the receiver is, how they operate and what equipment they use. For example, the agent may have information that receiver Andrew prefers to read email messages at 9am each day and that he has no fax machine". (C6, L27-52, specifically L30-39).

The primary examiner interprets Tunnicliffe's "preferences" as allowing the system to understand how the sender/receiver wish to send/receive messages. Hence, if a user is unable to receive a message on one device, they may prefer to have it rerouted to another device, eg. call forwarding).

The primary examiner takes **Official Notice** that call forwarding is known in the art and one skilled would use presence information regarding a device being active (or not) to route a call accordingly (eg. if ON, receive message, if OFF, reroute it to another device).

It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that the device is determined based on presence information that

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indicates the device is active, to provide means for only routing to active devices (if not active, reroute to a secondary device).

As per claims 7, 14, 23 and 27, Fortman teaches claim 1/13/21/26, wherein the received message is sent by a second device that communicates in a first protocol and the sent message is received by the device that communicates in a second protocol (figures 3-5 teach an interim device that receives the sender's message in a first protocol/format and translates it into a second protocol/format when sending to the recipient).

As per **claim 8**, Fortman teaches claim 7, wherein the second device receives the message in the second protocol (figures 3-5 teach an interim device that receives the sender's message in a first protocol/format and translates it into a second protocol/format when sending to the recipient. Note that figure 1 shows wired devices that can communicate with wireless devices, fax machines, computers, etc.).

As per **claim 9**, Fortman teaches claim 1 **but is silent on** wherein determining the plurality of devices comprises:

determining a recipient identifier that is associated with the plurality of devices from the recipient, and

using the recipient identifier to determine the plurality of devices.

Tunnicliffe teaches a message management system (title) which can translate caller messages into a format that can be received by a recipient (abstract, figures 1 and 3, and C4, L50 to C5, L38). Tunnicliffe also teaches the "system agent" being able to be programmed with (and or learn) preferences about the sender and receiver. He specifically states:

"information about the receiver's preferences, for example, who the receiver is, how they operate and what equipment they use. For example, the agent may have information that receiver Andrew prefers to read email messages at 9am each day and that he has no fax machine". (C6, L27-52, specifically L30-39).

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The primary examiner interprets Tunnicliffe's teaching as first determining who the recipient is and then secondly determining which communication means to use for transmittal (which reads on the claim).

It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that it determines a recipient identifier that is associated with the plurality of devices from the recipient, and using the recipient identifier to determine the plurality of devices, to provide means for routing to a specific recipient's device from the many they can connect to.

As per claim 10, Fortman teaches claim 1 but is silent on wherein determining the device comprises:

determining a communication type in which to send the message; and determining the device identifier associated with the communication type.

Tunnicliffe teaches a message management system (title) which can translate caller messages into a format that can be received by a recipient (abstract, figures 1 and 3, and C4, L50 to C5, L38). Tunnicliffe also teaches the "system agent" being able to be programmed with (and or learn) preferences about the sender and receiver. He specifically states:

"information about the receiver's preferences, for example, who the receiver is, how they operate and what equipment they use. For example, the agent may have information that receiver Andrew prefers to read email messages at 9am each day and that he has no fax machine". (C6, L27-52, specifically L30-39).

The primary examiner interprets Tunnicliffe's teaching as first determining who the recipient is and then secondly determining which communication means and device identifier to use for transmittal (which reads on the claim).

It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that it determines a communication type in which to send the message and determining the device identifier associated with the communication type, to provide means for matching a message to a type of receive-device and attempt to route to that type of device (if the user has access to one).

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As per claims 11 and 18, Fortman teaches claim 1/17 wherein the received message does not specify the device identifier (figure 1 shows an Internet terminal/computer, #1240, when sending an email the sender does not specify the device identifier but rather specifies the recipient. Figures 3-4 teach the translator that would translate a received message without a device identifier and send email based on the recipient's email address).

As per claims 12 and 19, Fortman teaches claim 1/17, wherein the received message is addressed to a different device identifier than the device identifier of the sent message (figure 1 shows multiple devices that can receive calls/data/messages. If a sender sends a message to a recipient's phone and the phone is off, it can be rerouted to a different device identifier, eg. an email terminal. Figures 3-4 teach the translator that would translate a received voice message with a device identifier and send an email to the recipient's email address).

As per claims 15 and 28-29, Fortman teaches claim 13/26, wherein the format comprises at lemst one of a short message system (SMS), email, instant message (IM), and voice message format (figure 5 and C4, L35-38, L55-65 and C5, L5-15).

As per **claim 16**, Fortman teaches claim 13, wherein adapting the message comprises adapting content of the received message to content compatible with the determined format (abstract teaches translating message to a format understandable by the recipient's receive device).

As per claim 17, Fortman teaches claim 13, comprising determining a device identifier for the determined device, wherein sending the adapted message or message to the determined device comprises sending' the adapted message or message to the determined device identifier (figures 3-6 teaches receiving a message, determining who the recipient is and translating the content).

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As per **claim 22**, Fortman teaches claim 21 **but is silent on** wherein determining the device comprises using at least one of communication capabilities for the plurality of devices, one or more preferences associated with the second user, and presence information for devices in the plurality of devices associated with the second user.

Tunnicliffe teaches a message management system (title) which can translate caller messages into a format that can be received by a recipient (abstract, figures 1 and 3, and C4, L50 to C5, L38). Tunnicliffe also teaches the "system agent" being able to be programmed with (and or learn) preferences about the sender and receiver. He specifically states:

"the preference mode of the subscriber operation (for example, this can be voice, text or whatever mode is preferred at a certain time and situation, such as driving to work from 8:30-9am)

"information about the receiver's preferences, for example, who the receiver is, how they operate and what equipment they use. For example, the agent may have information that receiver Andrew prefers to read email messages at 9am each day and that he has no fax machine". (C6, L27-52, specifically L30-39).

The primary examiner interprets Tunnicliffe's "preferences" as allowing the system to understand how the sender/receiver wish to send/receive messages. Hence, if a user is unable to receive a message on one device, they may prefer to have it rerouted to another device, eg. call forwarding).

The primary examiner takes **Official Notice** that call forwarding is known in the art and one skilled would use presence information regarding a device being active (or not) to route a call accordingly (eg. if ON, receive message, if OFF, reroute it to another device).

It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that the recipient being associated with a plurality of devices AND determining a plurality of devices associated with the recipient AND routing based on preferences, to provide means for optimally routing a message to a recipient who has multiple receive-devices at their disposal.

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As per **claim 24**, Fortman teaches claim 21 **but is silent on** further comprising a database configured to store information for one or more devices associated with the plurality of users.

Tunnicliffe teaches a message management system (title) which can translate caller messages into a format that can be received by a recipient (abstract, figures 1 and 3, and C4, L50 to C5, L38). Tunnicliffe also teaches the "system agent" being able to be programmed with (and or learn) preferences about the sender and receiver. He specifically states:

"the preference mode of the subscriber operation (for example, this can be voice, text or whatever mode is preferred at a certain time and situation, such as driving to work from 8:30-9am)

"information about the receiver's preferences, for example, who the receiver is, how they operate and what equipment they use. For example, the agent may have information that receiver Andrew prefers to read email messages at 9am each day and that he has no fax machine". (C6, L27-52, specifically L30-39).

The primary examiner interprets Tunnicliffe's "preferences" as being stored in a computer database and accessed to determine routing procedures.

It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that it comprises a database configured to store information for one or more devices associated with the plurality of users, to provide means for accessing preference data for optimal routing.

As per claim 25, Fortman teaches claim 21, wherein the one or more devices are associated with a user identifier for the second user, wherein the device determiner is configured to determine the user identifier from the message (figure 1 shows multiple devices that can receive calls/data/messages. If a sender sends a message to a recipient's phone, it will use the recipient's phone number for routing. Figures 3-4 teach the translator that would translate a received message as required).

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<u>Claims 2 and 20</u> rejected under 35 U.S.C. 103(a) as being unpatentable over Fortman/Tunnicliffe and further in view of Klein et al. US 2002/0212818.

As per **claim 2**, Fortman teaches claim 1, **but is silent on** wherein determining the device comprises determining the device based on content of the message.

Klein teaches content-based routing (title) whereby routing of messages is based on the content of the messages (abstract and paragraph 0007).

It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that the device comprises determining the device based on content of the message, to provide means for determining the best hardware to send the message to based upon the content, eg. if video, send to video display, if email, send to email terminal, if voice, send to phone).

As per **claim 20**, Fortman teaches claim 13 **but is silent on** wherein determining the device comprises using at least one of content of the message, communication capabilities for the plurality of devices, one or more preferences associated with the second user, and presence information for devices in the plurality of devices associated with the second user.

Klein teaches content-based routing (title) whereby routing of messages is based on the content of the messages (abstract and paragraph 0007).

Tunnicliffe teaches a message management system (title) which can translate caller messages into a format that can be received by a recipient (abstract, figures 1 and 3, and C4, L50 to C5, L38). Tunnicliffe also teaches the "system agent" being able to be programmed with (and or learn) preferences about the sender and receiver. He specifically states:

"the preference mode of the subscriber operation (for example, this can be voice, text or whatever mode is preferred at a certain time and situation, such as driving to work from 8:30-9am)

"information about the receiver's preferences, for example, who the receiver is, how they operate and what equipment they use. For example, the agent may have information that

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receiver Andrew prefers to read email messages at 9am each day and that he has no fax machine". (C6, L27-52, specifically L30-39).

The primary examiner interprets Tunnicliffe's "preferences" as allowing the system to understand how the sender/receiver wish to send/receive messages. Hence, if a user is unable to receive a message on one device, they may prefer to have it rerouted to another device, eg. call forwarding).

The primary examiner takes **Official Notice** that call forwarding is known in the art and one skilled would use presence information regarding a device being active (or not) to route a call accordingly (eg. if ON, receive message, if OFF, reroute it to another device).

It would have been obvious to one skilled in the art at the time of the invention to modify Fortman, such that the recipient being associated with a plurality of devices AND determining a plurality of devices associated with the recipient AND routing based on content and preferences, to provide means for optimally routing a message to a recipient who has multiple receive-devices at their disposal.

Conclusion

The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

- 1. Miller et al. US 6,421,707
- 2. Gudjonsson et al. US 6,564,261
- 3. Steinberg US 6,618,763
- 4. Hyzniak et al. US 6,668,043
- 5. Winnett US 6,690,262
- 6. Meier et al. US 2001/0027478
- 7. Baller et al. US 2003/0118353
- 8. Pepe et al. US 5,742,668
- 9. Mache et al. US 2001/000302

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Any inquiry concerning this communication or earlier communications from the examiner should be directed to Stephen M. D'Agosta whose telephone number is 571-272-7862. The examiner can normally be reached on M-F, 8am to 5pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Bill Trost can be reached on 571-272-7872. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Stephen D'Agosta Primary Examiner 6-28-2005